

Our Mission:  
Making lives better by  
acquiring and maintaining  
excellent health!



# FAYETTE COUNTY HEALTH DEPARTMENT ANNUAL REPORT For Fiscal Year 2018 December 1, 2017 - November 30, 2018



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# Message

## To the Residents of Fayette County

On behalf of the Fayette County Health Department, I present to you, fiscal year 2018 annual report, December 1, 2017 to November 30, 2018. The health department provides many programs and services to Fayette County residents in order to meet their needs, please read on for further details!

As the new Administrator, I am happy to support our Mission, ***Making lives better by acquiring and maintaining excellent health.***

It is my hope to help employees fulfill their highest potential, foster performance improvement initiatives, ensure fiscal stewardship and transparency and do right by our community with the resources we have been awarded.

It is an absolute honor to serve the residents of Fayette County.

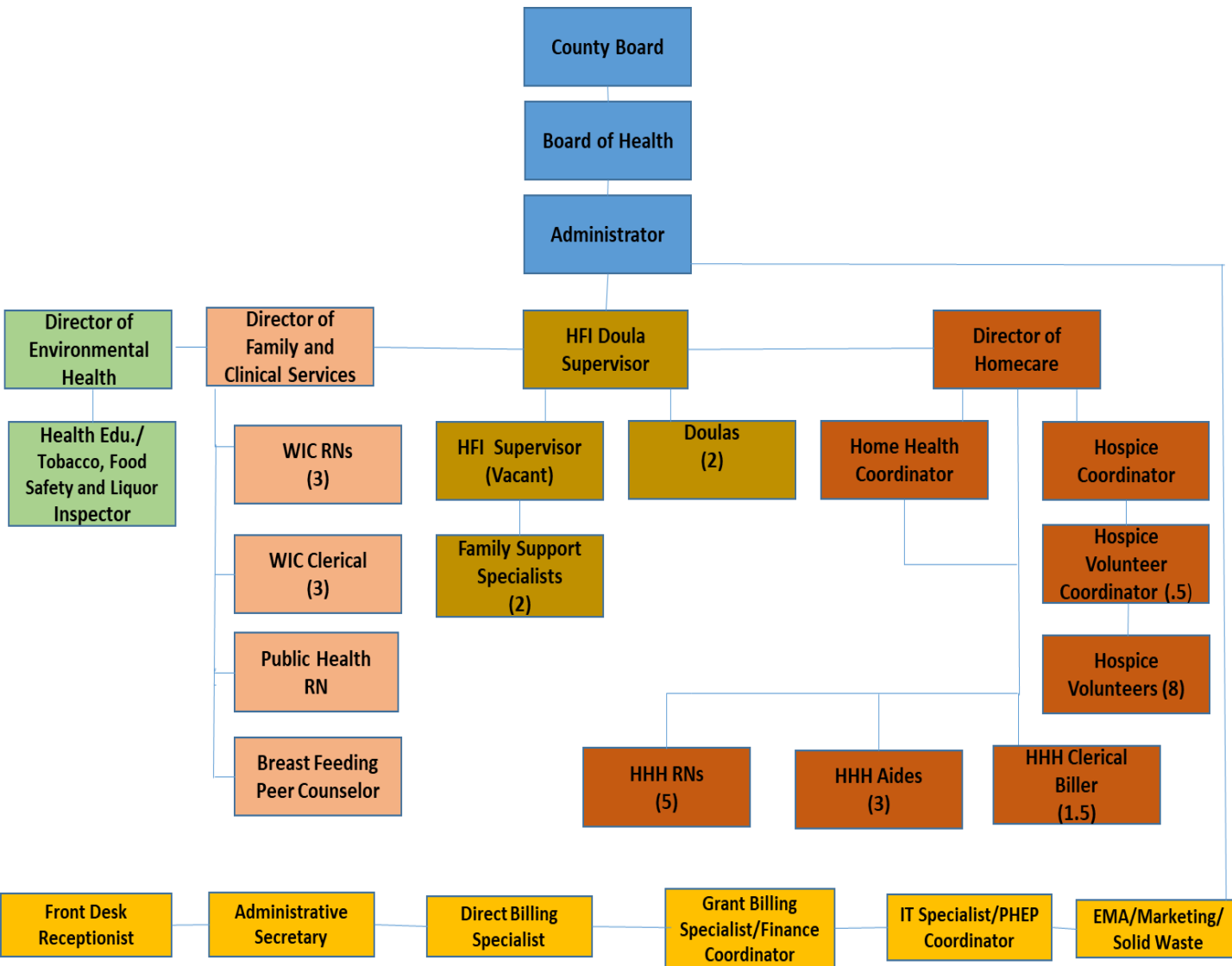
Sincerely,



Melissa Storck, RN, MBA  
Public Health Administrator



# Organizational Chart



# Home Care

Fayette County Health Department first began their Home Health agency in 1976 and later added Hospice services in 2002. So, for the past 43 years we have been able to serve the residents of Fayette County and their loved ones by providing high level care within the comfort of their own home.

I, personally have been a member of this great organization since 2012. I started my career here as a Home Health and Hospice staff nurse, followed by Hospice Coordinator and now Director of Homecare. I can attest to the great quality of care that is provided by our agency, which includes a variety of disciplines: skilled nursing, home health aides, physical therapy, occupational therapy, speech therapy, medical social work, spiritual counseling, volunteers, and resident medical director, Dr. Glenn Skow.

I am excited for continued success and my goals for the following year include:

- 1. Improve Coordination of Care through new Electronic Medical Record implementation, enabling Therapy to be 100% paperless.**
- 2. Improve communication and transparency via posting of departmental key performance metrics.**

If you or your loved one believe you may benefit from our services, call 618-283-7262 or email me at [ewashburn@fayettehealthdept.org](mailto:ewashburn@fayettehealthdept.org) for more information and I will be happy to speak with you!

Sincerely,

Elizabeth Washburn, RN  
Homecare Director  
Fayette County Health Department



# Home Care

## Home Health

Skilled care in the home is comprehensive yet specific to the patient which contributes to the patients quality of life. Recovery time is decreased while cost is minimized.

The goal of Home Health is to provide skilled quality patient care in the home setting. As patient insurance and Medicare/Medicaid providers require hospitals to reduce their hospital stays, a number of patients returning home have ongoing needs. Home Health is a valuable alternative to long hospital stays or nursing home placement.

## Hospice

Our purpose is to enhance the quality of life for both patient and family when quantity of life cannot be extended. When a patient has been told that they have a terminal illness and curative treatment is no longer an option, a feeling of helplessness and hopelessness often threatens the family as well as the patient. Our hospice program is committed to easing these burdens with a holistic approach, addressing the individual physical, psychological and spiritual needs.

The patient enjoys the highest level of comfort possible through a program of supportive care, enabling the whole family to make the most of whatever time is left. Emotional support for patient and family helps make the process of grieving much more tolerable. Providing as much comfort as possible will enhance the quality of time the patient has left. It is our promise to offer comfort, support and as much patient independence as possible during this journey.

Home Health	
Unduplicated Patients	243
Total Visits	6107

Hospice	
Unduplicated Patients	56
Total Visits	848
Average Number Volunteers	8
Average Families in Bereavement	62



# Family Services

<b>WIC</b>	
Average Active WIC Clients	566
WIC Services	4373
Average Breast Feeding Clients	29
Breastfeeding Peer Contacts	265
<b>FAMILY CASE MANAGEMENT</b>	
Average Active Families	239
EPSDT	481
Pregnancy Tests	19
ASQ:SE	698
Edinburghs	417
Developmental Screenings (ASQ3)	958
Home Visits	17
APORS Visits	27
Average Healthwork Clients	28
Fluoride Treatments	316
<b>GENETICS</b>	
Screenings	283
Clinics	6
Patients Seen in Clinic	29

<b>IMMUNIZATIONS</b>	
Children	3191
Adult	289
Lab Draws	329
Adult Injections	5
<b>LEAD</b>	
Lead Screenings	286
Average Active Lead Cases	1
<b>FLU</b>	
Clinics	21
Adult Flu Vaccinations	1148
Pneumonia Vaccinations	92
Child Flu Vaccinations	500

## Women, Infants, and Children (WIC) and Family Case Management

WIC is a food and nutrition program geared to help pregnant women and families with young children. The Special Supplemental Nutrition Program for Women, Infants and Children (WIC) provides nutrition education, nutritious foods, breastfeeding support and nutritional information.

The foods provided through WIC are a good source of essential nutrients. WIC improves the health of its participants and promotes lifestyle changes. WIC participants have longer healthier pregnancies and fewer premature births. WIC is a short-term program designed to help families build healthy eating and living habits that will last a lifetime!

### WIC Helps:

- Pregnant women (through pregnancy up to 6 months postpartum)
- Breastfeeding women (up to the infant's 1<sup>st</sup> birthday)
- Non-breastfeeding postpartum women (up to 6 months postpartum)
- Infants (up to 1<sup>st</sup> birthday)
- Children (up to their 5<sup>th</sup> birthday)

## Family Case Management

Family Case Management (FCM) is a statewide program that helps income eligible clients who are pregnant, have an infant or young child to obtain health care services and other assistance they may need to have a healthy pregnancy and to promote the child's healthy development.

The goals of the Family Case Management Program are to:

- Provide access to primary health care
- Identify and resolve service barriers
- Provide education to all eligible clients
- Reduce infant mortality and morbidity
- Reduce low and very low birth weights

# Family Services

Doula	Totals
Families Served (total unduplicated families)	32
Home Visits	356
Doula Assisted Deliveries	18
Edinburghs	13

## Doula

The Doula program is an opportunity to make your pregnancy and birth experience the best and most memorable. The visits start in the seventh month of pregnancy and end about two months postpartum. "Doula" is a Greek word referring to an experienced woman who helps other women. The word has now come to mean a woman experienced in childbirth who provides continuous physical, emotional, and informational support to the mother before, during and just after childbirth. A doula's role is one of support to the parent, rather than a medical role.

In addition, a doula:

- Provides prenatal and post-partum home visits
- Assists in establishing prenatal care
- Helps the mother to develop a specialized birth plan
- Provides information and support for labor and delivery
- Provides physical comfort measures and emotional support
- Focuses on promoting strong parent-child relationships
- Provides breastfeeding counseling and support



Healthy Families of Illinois	Total
Families Served (total unduplicated families)	57
Home Visits	900
Screenings	76
OAE	124

## Healthy Families Illinois (HFI)

HFI is a free voluntary home visiting program starting at pregnancy and continues until the child's 3rd birthday. Family Support Specialist (FSS) provide information on pregnancy, labor, and delivery, developmental milestones; what to expect at different ages, parenting ideas, safety tips, how to calm babies and toddlers, well child visits and immunizations, and also help you build a strong bond with your children. The FSS will also help you find resources to reach goals in parenting, education, and budgeting. As an added bonus, the FSS will take pictures of your baby weekly and make a baby book of your child as a keepsake.

## Who qualifies for this *free* service?

First and second time mothers who live in Fayette County and receive WIC.



# Clinical Services

<b>COMMUNICABLE DISEASES</b>	
Campylobacteriosis	3
Chlamydia	28
Cryptosporidiosis	5
Gonorrhea	7
Haemphilus Influenze	0
Hepatitis B, Chronic	5
Hepatitis C, Chronic	18
Histoplasmosis	4
Influenza with ICU admission	4
Listeria	0
Lyme Disease	2
Pertussis	0
Rabies, Potential Human Exposure	2
Salmonellosis	4
Shiga toxin-producing E. coli	1
Staph. Aureus (VISA)	0
Streptococcal Group A	0
TB Disease	0
Trichinosis	0
Tularemia	0
Spotted Fever Rickettsioses	1
Yersiniosis	0
Cyclosporiasis	5
	0
<b>Paternity Testing</b>	<b>33</b>
<b>FIT</b>	
Total Number of Screens	138
Total Number of Positive Screens	38
<b>Footcare Clinic</b>	<b>363</b>
<b>TB</b>	
TB Tests	290
TB Screenings	49

## Immunizations

Fayette County Health Department  
Immunization Clinics are held by appointment  
for children and adults.

### Who should be vaccinated?

- Infants
- Children
- Pre-teens
- Adults
- Healthcare Professionals

Vaccines are among the most successful and cost-effective public health tools available for preventing disease and death. They not only help protect individuals, but also help protect entire communities by preventing and reducing the spread of infectious diseases.

Immunizations are given at 2 months, 4 months, 6 months, 12 months, and 18 months of age. Infants are protected against 14 vaccine preventable diseases before age two. Booster doses are given between 4 and 6 years of age.

Vaccine preventable diseases are at an all-time low in the U.S. However, these diseases still exist and continued vaccination is necessary to protect everyone from potential outbreaks.

## Other Clinical Services

- Communicable Disease Outbreak Investigations
- Fecal Immunochemical Testing (FIT)
- Flu, Foot Care, and Lab Clinics
- Hearing and Vision Screening
- Paternity Testing
- STD/Urine Screening
- TB Testing

# Environmental Health

ENVIRONMENTAL HEALTH	
<b>Food Safety</b>	
Permits Issued	140
Inspections	205
Follow Up Inspections	30
Pre-Opening Inspections	9
Complaints	3
Temporary Inspections	33
<b>Liquor Control</b>	
Inspections	43
<b>Tanning/Body Art</b>	
Inspections	5
Follow Up Inspections	0
Complaints	0
<b>Private Sewage</b>	
Plan approvals	43
Installations	41
Inspections	38
Complaints	3
<b>Potable Water</b>	
Wells Permitted	15
Wells Constructed	13
Inspections	13
Complaints	1
Private Water Samples	79
Non-Community Inspections/Samples	3
Sealed Wells	4
<b>West Nile Virus Submission</b>	
Bird Submissions	4
Positive Birds	1
Mosquito Batches Tested	41
Positive Mosquito Batche	2

## Food Safety

The Division of Environmental Health permits and routinely inspects Food Service Establishments to ensure compliance with the Illinois Food Service Sanitation Code and the Fayette County Food Sanitation Ordinance. Before a Food Service Establishment can begin operations, they must obtain a Fayette County Food Service Establishment Operating Permit and pass a pre-opening inspection. The number of inspections per establishment is dependent upon which food service establishment categorization the establishment falls under. Aside from establishment inspections, we strive to educate food service managers and operators on proper food safety practices and HACCP principles. Increasing food safety education is a great defense against food-borne illnesses.

## Private Sewage Disposal

The Division of Environmental Health conducts plan reviews and permitting as well as final installation inspections for new and renovated private sewage disposal systems. Education and regulation concerning private sewage disposal systems help ensure proper human waste water disposal. This limits exposure to pathogens and reduces negative environmental impacts.

## Potable Drinking Water

The Division of Environmental Health conducts plan reviews, permitting and final installation inspections for new and modified private water wells. Education and regulation concerning private water wells help ensure a safe potable water supply. This limits exposure to pathogens and reduces negative environmental impacts.

## West Nile Virus

The Division of Environmental Health works to educate the public about West Nile Virus and ways to reduce your risk of exposure. Many simple steps can be taken around the home to reduce your chances of contracting this potentially dangerous disease. FCHD also conducts surveillance for West Nile Virus by testing mosquitoes and dead birds for the disease.

# Emergency Management



## Fayette County Emergency Management

The Fayette County Emergency Management Agency (EMA) is responsible for mitigation, preparedness, response, and recovery activities for the county, assisting municipalities, cities, and townships to be prepared in the case of catastrophic disaster in their respective jurisdictions.

Also to ensure requirements for maximizing preparedness, grant availability, to enhance the safety of the residents, and reduction of property damage through mitigation.

## Public Health Emergency Preparedness

The purpose of the program is to establish a disaster response procedure within Fayette County and coordinate response plans with other local emergency response agencies in the event of a disaster and to use under direction of the National Incident Management System and the Incident Command System. It is assumed that any disaster would cause considerable damage to property and disrupt the delivery of basic life supporting service to area residents. The needs for alternate sources of food, water and shelter as well as sanitary methods for the disposal of waste and sewage will be a paramount concern. The Health Department will play a vital role in ensuring safe alternative services.



## Program Objectives:

The public health response to a disaster is multifaceted. It may include food borne illness outbreaks, water supply contamination, disaster response to floods, tornadoes, emerging infections, or response to an act of bio-terrorism.

## Completed Initiatives:

- Provided training to all local schools
- Completed new Emergency Operations Center
- Received approval on Emergency Operations Plan and Accreditation

EMA Activity	Totals
House Fire	9
Natural Disaster	1
Smoke Alarm Installation	50
Continuing Education Hours	75+

# Other Services

Screenings	75
Rescreens	14
Referrals Made	8
OAE Referral Resources	
WIC	65
Doctor Referrals	7
Concerned Parent	1
Healthy Family of IL	2

## OAE (Otoacoustic Emissions) Screenings

We coordinate with our nurses to see infants at ages 2 months, 6 months, 12 months and 18 months during WIC visits. We also make appointments for anyone who would like their infant to have a hearing screening. We refer all infants after two failed OAE screenings to their family doctor. Often times, the doctor may find the infant has wax buildup or an ear infection. A third, follow up OAE is given after treatment and any abnormal findings are referred to an audiologist.



## Preschool Hearing and Vision Screening Program

We have a Certified Screening Technician who provide annual hearing and vision screenings to all preschool-aged children enrolled in any private or public preschool. We provide annual hearing and vision screenings to all local preschool-aged children.

We also provide hearing and vision screenings for the general public and children who are involved in Healthworks. Anyone who fails the initial screening will be rescreened within 10-14 days. Two failed vision screenings result in a referral to an optometrist. A threshold test is conducted after the second failed hearing screening. The threshold test determines whether or not referral to an audiologist is necessary. We follow up with doctors and request documentation of any diagnoses.

Hearing Screenings	232
Vision Screenings	229
Rescreens	18
Referrals	3

## Illinois Tobacco Free Communities Grant (ITFC)

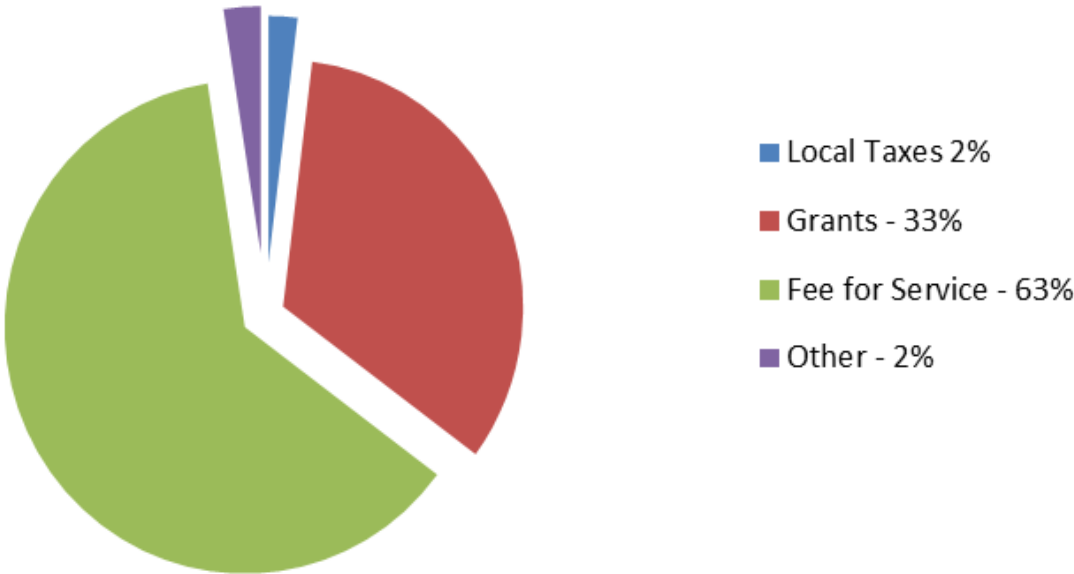
We conduct random SFIA (Smoke-Free Illinois Act) compliance checks in Fayette County businesses.

Twice a year we plan a tobacco-related event as part of our effort to participate in community outreach and provide education and information to the public. These two dates are the 3rd Wednesday in March, which is Kick Butts Day, and the 3<sup>rd</sup> Thursday in November, which is the Great American Smoke out.

Random Checks	25
Complaints	1
Follow Up Checks	1

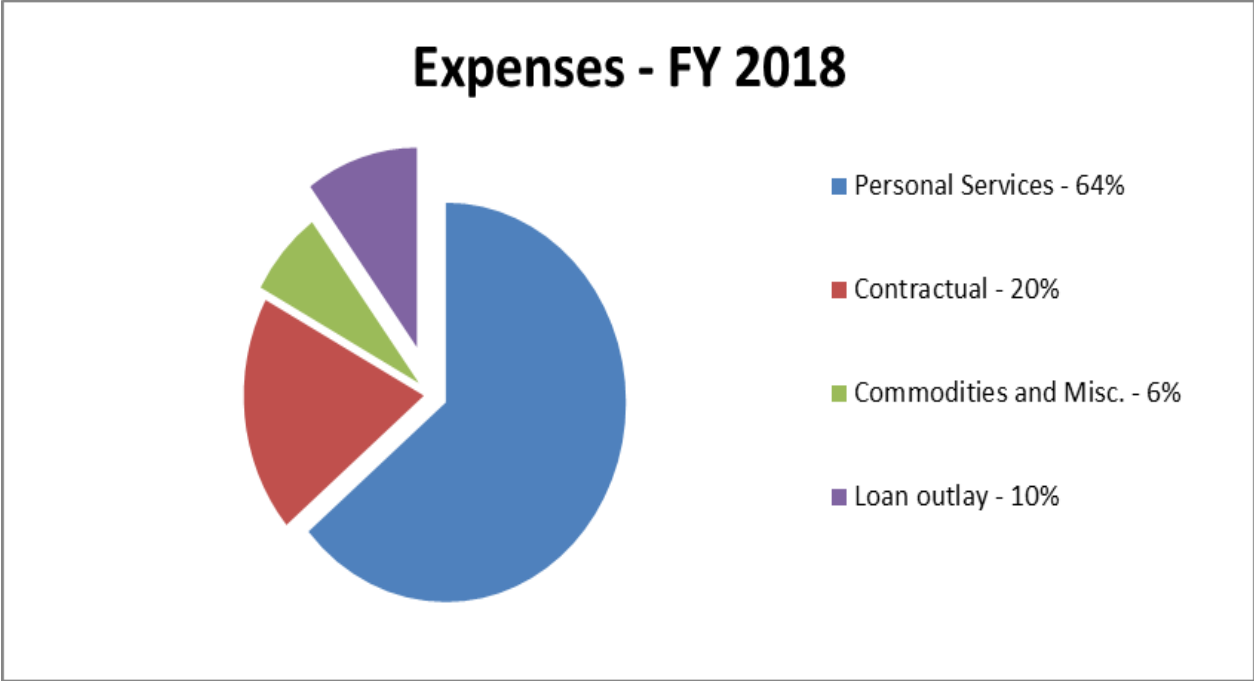
# Fiscal Year 2018 Financials

**Revenue - FY 2018**



REVENUE			
Local Taxes 2%			\$ 48,407.44
Grants - 33%			\$ 831,526.40
Fee for Service - 63%			\$ 1,557,277.61
Other - 2%			\$ 62,047.79
	TOTAL		\$ 2,499,259.24

# Fiscal Year 2018 Financials



<b>EXPENDITURES</b>			
Personal Services - 64%			\$ 1,646,174.13
Contractual - 20%			\$ 493,809.29
Commodities and Misc. - 6%			\$ 179,710.29
Loan outlay - 10%			\$ 260,481.24
	<b>TOTAL</b>		<b>\$ 2,580,174.95</b>

# Our Vision

- To partner with or grow a community garden, allowing us to provide free fruits and vegetables to the clients we serve.
- To prevent disease and promote wellness through the promotion of healthy foods.
- To serve as healthy role models to our community.
- To go green and act as stewards of our resources through a relentless pursuit of continuous process improvement.
- Host an annual 5K Bunny Run, April 13, 2019
- Continue to support and enforce the Smoke Free Illinois Act, ensuring all local businesses are smoke free.
- Implement an electronic timekeeping software system, eliminating the need for manual timekeeping, data entry and paper.
- Implement a cloud based Electronic Medical Record software system for Home Care, improving coordination of care and efficiency.



# THANK YOU!

The Fayette County Health Department wants to say "Thank You" to all our supporters! It is our hope to continue to provide these services and grow with the community we serve.

