



Fayette County Health Department

416 W. Edwards Street, Vandalia IL 62471 Ph: 618-283-1044

Frequently asked questions after a boil water advisory

Do I need to clean my faucets?

Yes. Clean and sanitize all fixtures and sinks. You should also run all water lines to flush contaminated water from system.

What should I do if my water pressure is low?

Check the faucet screens for trapped particles. Remove the screens and clean out any particles.

My refrigerator has a water dispenser/ice maker. Do I need to clean them?

Yes. Water dispensers and ice maker are connected to your water line. You need to flush and clean them. Follow the directions in the owner's manual or:

- Change the filter cartridges per manufacturer recommendation.
- Throw out ice.
- Run the ice maker through several cycles and toss ice each time.
- Wash and sanitize bin areas.
- Flush the water dispenser for 3-5 minutes.

Do I need to do something for the water softener?

Yes, you may need to run through a regeneration cycle. Follow manufacturer instructions.